

4/21/20

To: Millview Families and Residents

From: Linda Brannigan, Administrator

Re: COVID -19 Update

We are continuing to work together to keep our community safe and functioning as routine as possible during this time

### **Medical and Case Management**

Medical Appointments are being conducted with residents and doctor's offices via computer live or conference calls. This includes required annual medical evaluations when permissible.

Necessary medical appointments that cannot be done via phone or video conference are still occurring

Essential medical services as determined by the resident's physician are allowed into Millview, this includes, PT, OT, Lab work and Oxygen deliveries. All other deliveries are at the front door

6 Month Care plan meetings are being held with residents and family via phone call. Please contact our Case Manager, Juantia Lewis, LPN for any questions or concerns

### **COVID –Community Status**

**As of the writing of this notice we still do not have any positive cases of COVID -19 in our community from residents or staff**

**We are submitting daily reports to the Department of Health on the status of our community as it relates to COVID -19 and receive communications from them very frequently on new information and practices to assist in stopping the spread of COVID -19 in our community**

Should we have an employee or resident test positive for COVID – 19 we will notify the Department of Health per protocol and we will notify all residents, residents' families and staff within 24 hours.

Testing for COVID -19 is done at the direction of a resident's or staff person's physician. We have had 2 residents and 2 staff members tested to date that have been negative.

We continue to follow Department of Health and CDC guidelines and screen all staff and medical providers coming into the building daily for COVID-19 symptoms and decline access to anyone exhibiting signs

All staff within 6ft of a resident are required to wear face masks and face masks have been provided to all residents to wear when outside their room and in room when in contact with a staff member.

As previously noted, any resident exhibiting symptoms of COVID -19 will be quarantined to their room and their physician will be notified for direction. This quarantine will last 14 days unless indicated longer by the physician. Staff will be in full PPE when entering their rooms during this quarantine.

### **Resident Activities**

We have modified our current calendar for May to adapt to social distancing guidelines.

All activities are being held in small groups (3-4) residents, 1:1 or in hallway sections rotating through the building.

We are encouraging our residents to keep moving physically with hallway exercise programs, scheduled walking times inside and outside building with staff.

We are trying to keep residents socially connected to their families and friends to avoid feeling isolated

We have added planned time in the calendar for staff to assist residents with phone calls or facetime(virtual) calls to family members and friends routinely. We are available to assist for any other times as well outside this schedule.

Any families who would like to do a " window visit" with your loved one, please contact us to arrange before you travel to Millview and we will assist the resident to our front lobby to visit with you through the window.

Here are a few ideas you can try to keep residents connected:

Send care packages to residents with notes and pictures

Send Video messages to residents and that can be replayed

Provide an electronic picture frame (or other device) with family photos

Have children that are home from school make greeting cards or write pen pal letters to your loved one.

**\*\*\*\*Please if your loved one needs anything or there is something special we can do for a resident, please let us know we would be happy to assist.**

**We thank you for your cooperation during this unprecedented period of no visitation.**

